



File No:
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Ms. Charlotte Watson
General Secretary
Public Service Association of SA Inc
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Rural Support Service

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Attention: Natasha Bayer , PSA Organiser

Sent via email: enquiries@psaofsa.asn.au ; natasha.bayer@psaofsa.asn.au

Dear Ms. Watson,

Proposed Remote Health Monitoring Services Consolidation- Completion of Consultation

I refer to my previous correspondence dated 18 August 2025 notifying the Public Service Association (PSA) of commencement of consultation on the proposed restructure of the Rural Support Service (RSS), Remote Health Monitoring (RHM) service, Virtual Clinical Care (VCC) service, and Aged Care Model into one streamlined service.

The consultation period has now concluded, and staff and the PSA have been given the opportunity to provide feedback. We have considered all the feedback received and include a copy of our response to the collated feedback, for your records.

I would like to thank you for your feedback and advocating on behalf of your members and for engaging in this consultation process.

If you have any questions or need further information, please feel free to contact please feel free to contact Ms. Heather Leach, Advanced Nurse Unit Manager (AdNUM), RSS, at 0434 668 745 or via email at heather.leach@sa.gov.au or Mr. John Denton, Operations and Research Manager, RSS by telephone 0437 719 822 or by email john.denton2@sa.gov.au.

Yours sincerely,

Brett Webster
Acting Executive Director
Rural Support Service

20 October 2025